

# Model of organization, management and control

## General part

Pursuant to Legislative Decree 231 dated June 8, 2001

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# General part

# Definitions

- "Group Code of Ethics: Document adopted by the TINEXTA Group aimed at indicating the values that the Companies are inspired by in carrying out their activities;
- "Decree: Legislative Decree 231 of June 8 2001, as supplemented and amended;
- "Supervisory Board" or "SB": a body of the entity endowed with autonomous powers of initiative and control to which, pursuant to Legislative Decree 231/2001, is entrusted the task of supervising the operation and compliance with the models and ensuring that they are updated;
- "Consultants": those who act in the name and/or on behalf of TINEXTA S.p.A. on the basis of a special mandate or other consulting or collaboration bond;
- "Executives" means the managers of TINEXTA S.p.A.;
- "Employees" means all employees of TINEXTA S.p.A. (clerks, executives, workers, etc.);
- "Model" means the organization, management and control model provided for in Leg. Decree 231/2001, adopted and effectively implemented based on the reference principles set forth in this document (hereinafter referred to as the "Model");
- "P.A." or "Public Administration" means the Public Administration, including its officials in their capacity as public officials or public service appointees (the same definition refers to any person who holds the functions of a public official or public service appointee even if not employed by a Public Administration);
- "CONSOB." National Commission for Companies and the Stock Exchange;
- "Partners": subjects having contractual relations with TINEXTA S.p.A., such as suppliers, both natural and legal persons, or parties with whom the company reaches any form of contractually regulated collaboration (consultants, agents, procurers, consortia, etc.), where intended to cooperate with the company within the scope of sensitive processes;
- "Offenses" means those offenses for which the regulations set forth in Leg. Decree. 231/2001 apply;
- "Sensitive Processes": activities of TINEXTA S.p.A. within the scope of which there is a risk of commission of the offenses for which the regulations set forth in Legislative Decree. 231/2001 apply;
- "Risk area" means the area/company sector at risk of commission of the crimes for which the regulations set forth in Leg. Decree. 231/2001 apply;
- "Control systems" means the control system set up by the company in order to prevent, through the adoption of appropriate protocols, the risks of commission of the crimes for which the regulations set forth in Leg. Decree. 231/2001 apply;
- "Confindustria Guidelines": the Guidelines issued by Confindustria for the construction of organization, management and control models under Leg. Decree 231/2001, approved by the Ministry of Justice on May 24, 2004 and last updated in 2014.

# 1. LEGISLATIVE DECREE 231/2001

## 1.1 General principles of administrative responsibility of Entities

Leg. Decree 231 of June 8, 2001, issued in execution of the delegation contained in Article 11 of Law 300 of September 29, 2000, introduced the liability of entities for administrative offenses that are the result of a crime into the Italian legal system.

In particular, the Decree stipulated that entities provided with legal personality, companies and associations, including those without legal personality, are liable if their top executives, managers or those working under their direction or supervision commit certain types of crimes, which are exhaustively identified, in the interest or to the advantage of the entity itself.

The purpose of the standard is to make entities aware of the need to have an appropriate internal organization to prevent the commission of crimes by their top management or persons under their control.

It should be noted that the administrative liability of the Entity is not a replacement for the criminal liability of the individual who materially carried out the so-called predicate offense, but is an addition to it.

The offenses to which these regulations apply can be included in the following categories for convenience of exposition:

- Crimes committed in dealings with P.A. and corruption. (Articles 24 and 25).
- Computer crimes and unlawful data processing (Article 24-bis).
- Organized crime offenses (Article 24-ter).
- Bribery and corruption (Art. 25).
- Crimes of counterfeiting money, public credit cards, revenue stamps, and identification instruments or signs (Article 25-bis).
- Crimes against industry and trade (Article 25-bis1).
- Corporate crimes (Article 25-ter).
- Crimes for the purpose of terrorism or subversion (Art. 25-quater).
- Female genital mutilation practices (Art. 25-quater 1).
- Crimes against individual personality (Art. 25-quinquies).
- Market abuse (Article 25-sexies).
- Offenses committed in violation of accident prevention and occupational hygiene and health protection regulations (Article 25-septies).
- Receiving, laundering, and using money, goods or benefits of illicit origin as well as self-money laundering (Art. 25-octies).
- Copyright infringement crimes (Article 25-novies).
- Inducement not to make statements or to make false statements to judicial authorities (Article 25-decies).
- Environmental crimes (Art. 25-undecies).
- Employment of third-country nationals whose stay is irregular (Art. 25-duodecies).
- Crimes of racism and xenophobia (Art.25-terdecies).

- Fraud in sports competitions, illegal gaming or betting and gambling exercised by means of prohibited devices (Art.25-quaterdecies).
- Transnational crimes (Law 146, March 16, 2006, Articles 3 and 10).
- Tax crimes (Art. 25-quinquiesdecies).
- Offenses of smuggling (Art. 25-sexiesdecies).

The complete list of offenses susceptible, under the Decree, to configure the administrative liability of the entity and the details of the categories of offenses for which it can be assumed that they may be committed in the Company's operational context, is provided within the Annex to the Special Part of the Model.

## **1.2 The prerequisites for the administrative liability of Entities**

### **1.2.1 The active subjects of the predicate offense and their "connection" with the Entity**

Article 5(1) of the Decree specifies the natural persons whose criminal conduct gives rise to the administrative liability of Entities under the theory of so-called organic identification. Under this article, in fact, the Entity is liable for crimes committed in its interest or to its advantage:

- a) by persons who hold positions of representation, administration or management of the entity or one of its organizational units with financial and functional autonomy as well as persons who exercise, including de facto, management and control;
- b) by persons under the direction or supervision of one of the persons referred to in paragraph (a).

With reference to the individuals identified *sub a)*, it is worth noting that, for the Legislature, it is not necessary that the top position be held "formally," but it is sufficient that the functions exercised, even "de facto" are actually management and control (as noted by the Ministerial Report to the Decree, in fact, both must be exercised).

### **1.2.2 Interest or benefit of the Entity**

As mentioned above, the individuals from whose criminal behavior administrative liability may result must have committed the so-called predicate offense in the interest or to the advantage of the Entity.

The interest of the Entity always presupposes an *ex ante* verification of the criminal behavior engaged in by the individual, while "advantage" always requires an *ex post* verification and can be derived by the Entity even when the individual did not act in its interest. The terms "interest" and "advantage" have regard to legally different concepts and each has specific and independent relevance, in that it may well be the case, for example, that conduct that might initially have seemed of interest to the entity, then, in fact, in retrospect does not bring the hoped-for advantage.

The Entity is not liable, on the other hand, if the persons indicated under 1.2.1 have acted

exclusively in their own interest or in the interest of third parties: in this case, in fact, it would be a somewhat "fortuitous" advantage, as such not attributable to the will of the Entity.

In the event that the individual has committed the so-called predicate offense in the "predominant" interest of himself or herself or third parties and the Entity has not gained any or minimal advantage, there will still be liability and the application pursuant to and for the purposes of Art. 12, paragraph 1, letter a) of the Decree of the fine reduced by half and in any case not exceeding € 103,291.38).

### **1.2.3 Crimes for administrative liability of Entities**

The Entity's administrative liability can be configured only in relation to those criminal offenses expressly identified as prerequisites for the Entity's administrative liability by Leg. Decree 231/2001 and/or Law 146/2006.

It should be noted, that the Entity cannot be held liable for an act constituting a crime if its administrative liability, in relation to that crime and the related penalties are not expressly provided for by a law that came into force before the act was committed (so-called principle of legality).

## **1.3 The Conditions for Exemption from Administrative Liability of Entities**

Articles 6 and 7 of the Decree regulate the conditions for the Entity's exemption from administrative liability.

### ***1.3.1 Administrative responsibility of the Entity and offenses-presumed crimes committed by individuals in apical positions***

According to the provisions of Leg. Decree 231/2001 - Art. 6, Paragraph 1 (a) and (b) - the entity may be exempted from liability resulting from the commission of crimes by qualified persons under Art. 5 of Leg. 231/2001, if it proves that:

- a) the management body has adopted and effectively implemented, prior to the commission of the act, suitable organization and management models to prevent crimes of the kind that occurred;
- b) the task of supervising the functioning, effectiveness and observance of the Model and taking care of its updating has been entrusted to a Body of the entity with autonomous powers of initiative and control;
- c) individuals having committed the crime by fraudulently circumventing the organization and management models;
- d) there has been no omission or insufficient supervision by the Supervisory Board, referred to in letter b).

By Law 179 of November 30, 2017, paragraph 2-bis was added to Article 6 of Leg. Decree 231/2001 with the aim of regulating reports of illegal behavior.

Specifically, for the purpose exemption, it was stipulated that the Models must provide:

- a) "one or more channels that allow the persons indicated in Article 5, paragraph 1, letters a) and b), to submit, for the protection of the entity's integrity, circumstantiated reports of unlawful conduct, relevant under this decree and based on precise and concordant elements of fact, or violations of the organization and management model of the entity, of which they have become aware by reason of the functions performed; these channels guarantee the confidentiality of the identity of the reporter in the management activities of the report;
- b) at least one alternative reporting channel that is suitable for ensuring, by means of information technology, the confidentiality of the reporter's identity;
- c) the prohibition of retaliatory or discriminatory acts, whether direct or indirect, against the reporter for reasons directly or indirectly related to the report;
- d) in the disciplinary system adopted pursuant to paragraph 2 (e), sanctions against those violating the measures for the protection of the reporter, as well as those who maliciously or grossly negligently make reports that are proven to be unfounded."

In relation to the extent of delegated powers and the risk of crimes being committed, Organization and Management Models must meet the following requirements:

- a) identify the activities within the scope of which crimes may be committed;
- b) provide specific protocols aimed at planning the formation and implementation of the entity's decisions in relation to the crimes to be prevented;
- c) identify ways of managing financial resources suitable for preventing the commission of crimes;
- d) provide for information obligations to the body responsible for supervising the operation of and compliance with the models;
- e) introduce an appropriate disciplinary system to punish non-compliance with the measures specified in the model.

The Model is a set of rules and tools aimed at equipping the Entity with an effective organizational and management system, which is also suitable for identifying and preventing criminally relevant conduct engaged in by those working on behalf of the company.

The Models may also be adopted, ensuring the above requirements, on the basis of codes of conduct drawn up by associations representing Entities, communicated to the Ministry of Justice pursuant to Article 6, paragraph 3, of the Decree.

It is worth pointing out, in any case, that the Decree outlines a different treatment for the Entity depending on whether the offense-eligible offense is committed:

- a) by persons holding positions of representation, administration or management of the Entities themselves or of one of their organizational units with financial and functional autonomy, or by individuals who exercise, even de facto, the management and control of the actual Entities;
- b) by persons under the direction or supervision of one of the above-mentioned persons.

In the first case, the regulations under the Decree provide for the so-called. "reversal of the burden of proof" regarding the adoption and effective implementation of an

appropriate Model to prevent the commission of predicate offenses. This means that if an administrative offense is charged as a result of the commission of one or more predicate offenses by a top executive, it is the Entity that has to prove ("not liable if it proves" the existence of everything required by the Decree).

### ***1.3.2 Administrative responsibility of the entity and crimes-patent offenses committed by individuals under the direction of others***

Article 7 of the Decree stipulates that if the offense-eligible offense was committed by the persons specified in Article 5, paragraph 1, letter b), the Entity is liable if the commission of the said offense was made possible by the failure to comply with management or supervisory obligations.

Failure to comply with management or supervisory obligations is excluded if the Entity, prior to the commission of the offense, adopted and effectively implemented an organizational, management and control model suitable to prevent crimes of the kind that occurred.

The Model must provide, in relation to the nature and size of the organization as well as the type of activity carried out, appropriate measures to ensure that the activity is carried out in compliance with the law and to discover and eliminate risk situations in a timely manner.

The effective implementation of the Model also requires:

- a) a periodic review and possible amendment of the same when significant violations of the requirements are discovered or when changes occur in the organization or activity;
- b) an appropriate disciplinary system to punish non-compliance with the measures specified in the model.

## **1.4 The practical application of Legislative Decree 231/01**

### ***1.4.1 The "exonerating fulfillments" of the responsibility administrative liability of Entities***

Therefore, the Decree provides, as a fulfillment of the Entity with exempting effect, the adoption of a Model that meets the following requirements:

- a) identify the activities within the scope of which crimes may be committed;
- b) provide specific protocols aimed at planning the formation and implementation of the entity's decisions in relation to the crimes to be prevented;
- c) identify ways of managing financial resources suitable for preventing the commission of crimes;
- d) provide for information obligations to the body responsible for supervising the operation of and compliance with the models;
- e) introduce an appropriate disciplinary system to punish non-compliance with the measures specified in the model.

The effective implementation of the Model also requires:

- a periodic review and possible amendment of the same when significant violations of the requirements are discovered or when changes occur in the organization or activity;
- an appropriate disciplinary system to punish non-compliance with the measures specified in the model.

#### **1.4.2. The Confindustria Guidelines**

As already pointed out, pursuant to Article 6 of the Decree, the Models can also be adopted, guaranteeing the aforementioned requirements, on the basis of codes of conduct drawn up by the representative associations of the Entities, communicated to the Ministry of Justice pursuant to Article 6, paragraph 3, of the Decree.

Confindustria, the main organization representing manufacturing and service companies in Italy, groups together, on a voluntary basis, about 150,000 companies of all sizes with a total of more than 5 million employees.

Confindustria aims, by statute, to contribute, together with political institutions and national and international economic, social and cultural organizations, to the economic growth and social progress of the country.

Also with this in mind, and to be of assistance to member companies, Confindustria has issued the "Guidelines for the construction of organization, management and control models pursuant to Leg. Decree. 231/2001".

The first version of the Guidelines, developed in 2002 by the Working Group on "Administrative Responsibility of Legal Entities," formed within the Legal Affairs, Finance and Corporate Law Unit of Confindustria, was approved by the Ministry of Justice in June 2004.

Following the numerous legislative interventions that, in the meantime, have changed the regulations on the administrative liability of Entities, extending their scope to additional types of crimes, the Confindustria Working Group has taken steps to update the Guidelines for the construction of organizational models.

The first update of the Guidelines, dated March 2008, was approved by the Ministry of Justice on April 2, 2008, and the second update dated March 2014, was approved by the Ministry of Justice on July 21, 2014.

The new Confindustria Guidelines for the Construction of Organizational Models adapt the previous texts to the legislative, jurisprudential and application practice changes that have occurred in the meantime, with the aim of providing indications regarding the appropriate measures to prevent the commission of the offense-eligible offense in the Decree as of July 2014.

The Confindustria Guidelines for the Construction of Models provide associations and companies-affiliated or not-affiliated with the Association with methodological guidance on how to establish an organizational model suitable for preventing the commission of the offenses specified in the Decree.

The indications of this document, having a value also acknowledged by the Decree, can be outlined according to the following key points:

- identification of areas of risk, aimed at verifying in which area/company sector it is possible to commit the crimes provided for in Leg. Decree. 231/2001 apply;
- identification of how offenses are committed;
- execution of *risk assessment*;
- identification of control points aimed at mitigating the risk of crime;
- *gap analysis*.

The most relevant components of the control system devised by Confindustria are:

- Code of Ethics;
- organizational system;
- manual and computer procedures;
- authorizing and signing powers;
- control and management systems;
- communication to staff and their training.

The components of the control system should be oriented to the following principles:

- verifiability, documentability, consistency and congruence of each operation;
- application of the principle of separation of functions (no one can independently manage an entire process);
- documentation of controls;
- provision of an adequate system of sanctions for violation of the procedures in the model;
- identification of the requirements of the supervisory body, which can be summarized as follows:
  - autonomy and independence;
  - professionalism;
  - continuity of action.
- information obligations of the Supervisory Board and identification of the criteria for the selection of the Supervisory Board.

It should be pointed out that:

- 1) non-compliance with specific points of the Guidelines does not in itself invalidate the validity of the Model;
- 2) the guidance provided in the Guidelines requires subsequent adaptation by enterprises.

In fact, any organizational model, in order to exert its preventive effectiveness, must be constructed keeping in mind the specific characteristics of the enterprise to which it applies. The crime risk of any enterprise, in fact, is closely related to the economic sector, from the organizational complexity-not just size-of the enterprise and the geographical area in which it operates.

Following the entry into force of Law 179 on "Provisions for the protection of the authors of reports of crimes or irregularities of which they have become aware in the context of a public or private employment relationship," Confindustria has published an Illustrative Note on the whistleblowing regulations that explains the main contents of the relevant

legislation and provides application clarifications for Entities with a 231 Model.

### **1.5. The administrative penalties applicable to Entities**

The Decree regulates four types of administrative sanctions applicable to Entities for administrative offenses dependent on crime:

- 1) fines (and precautionary attachment), applicable to all offenses;
- 2) disqualifying sanctions, also applicable as a precautionary measure and in any case only in cases of particular seriousness lasting no less than three months and no more than two years, which, in turn, may consist of:
  - disqualification from practice;
  - suspension or revocation of authorizations, licenses or concessions functional to the commission of the offense;
  - prohibition of contracting with the public administration, except to obtain the performance of a public service;
  - exclusion from benefits, financing, contributions or subsidies and the possible revocation of those granted;
  - ban on advertising goods or services;
  - confiscation (and precautionary seizure in pre-trial proceedings);
  - publication of the judgment (in case of application of a disqualification sanction).

The rationale of the regulations prepared in the area of sanctions is clear: with the provision of the pecuniary and prohibitory sanctions, it is intended to pursue both the assets of the entity and its operations, while, with the introduction of the confiscation of profit, it is intended to deal with the unjust and unjustified enrichment of the entity through the commission of crimes.

#### **1.5.1 Financial penalties**

The monetary penalty is the fundamental sanction, applicable at all times and to all administrative offenses dependent on crime.

The fine is levied by installments in a number no less than one hundred nor more than one thousand.

The judge determines the number of shares taking into account the seriousness of the act, the degree of the entity's liability, and the activity carried out to eliminate or mitigate the consequences of the act and to prevent the commission of further offenses.

The amount of a fee ranges from a minimum of €258.23 to a maximum of €1,549.37 and is set on the basis of the entity's economic and asset conditions in order to ensure the effectiveness of the penalty.

In any case, the amount of the fee is always 103.29 Euro if:

- a) the perpetrator committed the act in the predominant interest of himself or third parties, and the entity did not gain any or minimal advantage from it (Article 12, paragraph 1, lett. A, of the Decree);
- b) the property damage caused is of particular tenuousness (Art. 12, paragraph 1, B, of the Decree).

In addition, the fine shall be reduced by one-third to one-half if, prior to the declaration of the opening of the first instance hearing:

- a) the entity has fully compensated for the damage and eliminated the harmful or dangerous consequences of the crime or has otherwise effectively done so;
- b) a suitable organizational model has been adopted and made operational to prevent crimes of the kind that occurred.

Where both conditions concur, the penalty is reduced by one-half to two-thirds.

In any case, the fine cannot be less than 10,329.14 Euro.

In order to quantify the monetary value of the individual share, therefore, the criminal court must perform a "twofold operation": it must first determine the amount of the number of shares on the basis of the above-mentioned indices of the seriousness of the offense, the degree of responsibility of the entity and the activity carried out to mitigate the consequences of the crime, and then determine the monetary value of the individual share taking into account the entity's economic and asset conditions, in order to ensure the effectiveness of the penalty.

Finally, two cases of reduction of the fine are provided:

- 1) the first concerning cases of particular tenuousness of the act, within which the fine to be imposed cannot be more than 103,291.00 Euro nor less than 10,329.00 Euro;
- 2) the second is dependent on the repair or reinstatement of the offense made.

However, Article 27 of the Decree sets an insurmountable limit to the amount of the penalty, providing that the Entity can only be held liable for the payment of the financial penalty within the limits of the common fund or assets.

### **1.5.2 Disqualifying sanctions**

Disqualifying sanctions are applied together with the pecuniary sanction, but only in relation to the underlying crimes for which they are expressly provided.

Their duration cannot be less than three months and cannot exceed two years.

The disqualifying sanctions under the Decree are:

- a) disqualification from carrying out the activity (involves the suspension or revocation of authorizations, licenses or concessions functional to carrying out the activity and applies only when the imposition of other disqualification sanctions is inadequate);
- b) the suspension or revocation of authorizations, licenses or concessions functional to the commission of the offense;
- c) the prohibition of contracting with the public administration (it may also be limited to certain types of contracts or certain administrations), except to obtain the services of a public business;
- d) exclusion from benefits, financing, contributions or subsidies and the possible revocation of those already granted;
- e) a ban on advertising goods or services.

If necessary, disqualifying sanctions may be applied jointly.

Their application, therefore, can, on the one hand, paralyze the conduct of the Entity's activity, and on the other, significantly affect it through the limitation of its legal capacity

or the diversion of financial resources.

Since these are particularly severe penalties, it is stipulated in the Decree that they can be applied only if at least one of the following conditions is met:

- a) the entity has derived a significant profit from the crime and the crime was committed by individuals in senior positions or by individuals under the direction of others when, in this case, the commission of the crime was determined or facilitated by serious organizational deficiencies;
- b) in case of repeated offenses.

These penalties, in any case, do not apply if:

- the offender committed the act in the predominant interest of himself or a third party and the entity did not gain any or minimal advantage from it;
- the property damage caused is of particular tenuousness.

They also do not apply when, prior to the declaration of the opening of the first-degree trial, the following conditions "concur" (so-called reparation of the consequences of the crime):

- a) the entity has fully compensated for the damage and eliminated the harmful or dangerous consequences of the crime or has otherwise effectively done so;
- b) the entity has eliminated the organizational deficiencies that led to the crime through the adoption and implementation of organizational models suitable to prevent crimes of the kind that occurred;
- c) the entity has made the profit made available for the purpose of confiscation.

### ***1.5.3 The publication of the judgment of conviction***

Publication of the conviction may be ordered when a disqualification sanction is imposed against the entity.

The judgment shall be published once only, either in excerpt or in full, in one or more newspapers specified by the court, which, it may be assumed, will be "specialized" or "industry" newspapers, or it may be published by posting in the municipality where the entity has its principal office, all at the full expense of the entity.

This sanction is merely afflictive in nature and is intended to negatively affect the image of the Entity.

### ***1.5.4 The confiscation of the price or profit of the crime***

The confiscation of the price or profit of the crime is always ordered against the entity upon conviction, except for the part that can be returned to the injured party and without prejudice to the rights acquired by third parties in good faith.

When it is not possible to execute confiscation of the price or profit of the offense, it may target sums of money, goods or other utilities with a value equivalent to the price or profit of the crime (so-called confiscation for equivalent).

"Price" of the crime means the things, money or other benefits given or promised to determine or instigate the commission of the criminal conduct.

By "profit" of the crime, we mean the immediate economic consequence gained from the offense.

Equivalent forfeiture has recently become one of the most widely used tools to combat so-called profit crime.

This sanction, like its predecessor under 1.5.3, also has a direct criminal-law matrix.

# 2. THE GOVERNANCE MODEL AND ORGANIZATIONAL STRUCTURE

## 2.1 The Company

The Company, in order to increasingly ensure conditions of fairness and transparency in the conduct of business activities, has deemed it in accordance with its corporate policies to proceed with the adoption of the Model, in light of the requirements of the Decree.

The initiative taken by the Company to adopt the Model was taken in the belief that the adoption of such a Model, beyond the requirements of the Decree that indicate the Model as an optional and not mandatory element, can be a valuable tool for raising awareness among Employees.

TINEXTA S.p.A., an industrial holding company, has as its corporate purpose:

- the activity, not to be exercised vis-à-vis the public, of taking and managing equity investments in companies engaged in the development of IT services and in general in the development of innovative services for business and government. Exercises coordination and strategic, technical, commercial, financial, and administrative direction of the companies in which it is also indirectly involved;
- the business of providing financial and business services in general to investee companies. The company may, in a manner strictly instrumental to the achievement of the corporate purpose, not predominantly and not vis-à-vis the public, engage in any securities, commercial, industrial and financial transactions, including the liquidation and administration of trade receivables (excluding factoring).

The company may also provide endorsements, sureties and guarantees, both real and personal, even in favor of third parties, as long as it is in its own interest or in the interest of the enterprises also directly participated in.

To date, TINEXTA S.p.A. concentrates its activities in 4 business units:

- Digital Trust
- Credit Information & Management
- Innovation & Marketing Services
- Cybersecurity.

The company performs centralized functions of business development, strategic planning, legal and corporate affairs, administration and finance, development, planning and control, investor relations and communication, internal audit, human resources and organization.

## 2.2 The history of TINEXTA S.p.A. and the Group

TINEXTA S.p.A., headquartered in Rome, Piazza Sallustio 9, was established as an Srl in 2009 with the contribution of the holdings of the Tecno Holding group, which is owned by the main Chambers of Commerce and Unioncamere.

During the three-year period 2012 - 2014, the company evolved from an investment holding company into an industrial holding company, focused on providing business services with centralized functions of business development, strategic planning, human resources, internal audit, and legal and corporate affairs.

On June 25, 2014, TINEXTA was changed from an S.r.l. into an S.p.A., and on August 6, 2014, it entered the AIM market of the Italian Stock Exchange.

The Group, which initially held interests in heterogeneous business areas (from the business IT services market to the infrastructure market), decided to focus its development plan, in the areas of digital security (Digital Trust) and management and information for credit. In March 2016, these two traditional areas of activity were joined by marketing and sales support and in October 2020, cybersecurity to assist its clients in *digital transformation* processes with the best technologies and protocols for digital security and digital identity.

On August 30, 2016, TINEXTA S.p.A. made the transition from AIM Italy to the STAR segment of MTA.

TINEXTA, in addition, has direct shareholdings in several Companies that in turn participate in and/control others. Please refer to the annual/semi-annual financial reports and interim management reports approved from time to time and published on the Company's website for details of the holdings.

## 2.3 The "philosophy" of TINEXTA S.p.A.

TINEXTA S.p.A., has developed high ethical standards, a culture of transparency and integrity, and a strong sense of mission and awareness of the value of work in daily business operations.

TINEXTA S.p.A. is aware that ensuring conditions of integrity in the management of corporate activities is a means of protecting the corporate image as well as the business and expectations of shareholders. In the wake of its corporate ethos, it is sensitive to the need to popularize and strengthen the culture of transparency and fairness.

TINEXTA S.p.A. has adopted its own Organization, Management and Control Model, which complies with the requirements of the Decree, and a Group Code of Ethics, aimed at setting out the precepts to be observed in carrying out its activities.

## **2.4 The institutional structure of TINEXTA S.p.A.: organs and subjects**

### **Shareholders' Meeting**

The ordinary meeting deliberates on matters reserved for it by law and these bylaws.

They are strictly reserved for the jurisdiction of the ordinary meeting:

- a) approval of the budget;
- b) the appointment and dismissal of directors; the appointment of auditors and the chairman of the board of auditors and, when provided for, the person in charge of auditing the accounts;
- c) the determination of the remuneration of directors and auditors, if not stipulated in the articles of association;
- d) the resolution on the liability of directors and auditors.

They are the responsibility of the special meeting:

- a) amendments to the bylaws;
- b) the appointment, replacement, and determination of the powers of liquidators;
- c) the issuance of convertible and non-convertible bonds;
- d) the establishment of earmarked assets under Art. 10 of the Statute;
- e) the other matters assigned to it by law and the Statute.

### **Board of Directors**

The management of the company is entrusted to a Board of Directors (BoD) consisting of between 5 and 13 directors, appointed by the Shareholders' Meeting also from among non shareholders, who hold office for three fiscal years, expiring on the date of the Shareholders' Meeting called to approve the financial statements for the last fiscal year of their term of office.

The number of directors is determined by the shareholders' meeting prior to their appointment.

Among the members of the Board of Directors, independent directors are appointed pursuant to Article 148, Paragraph 3 of the TUF, as referred to in Article 147-ter, Paragraph 4 of the TUF, as well as pursuant to Article 3 of the Corporate Governance Code.

Directors must meet the requirements of applicable pro-tempore regulations in force and the bylaws and are eligible for re-election.

The board of directors is vested with the broadest powers necessary for the ordinary and extraordinary management of the corporation, without limitation of any kind, with the power to perform all acts deemed appropriate for the achievement of the corporate purpose, with the sole exclusion of those which the law expressly reserves to the shareholders' meeting.

The Board of Directors may delegate, within the limits of the law and the bylaws, its powers to a Managing Director.

The CEO is entrusted with the effective organization and direction of the company.

## **Board of Statutory Auditors**

The Board of Statutory Auditors monitors compliance with the law and the Articles of Association and compliance with the principles of proper administration and, in particular, the adequacy of the organizational, administrative and accounting structure adopted by the Company and its operation.

The Board of Statutory Auditors also acts as an internal control and audit committee pursuant to Article 19 of Leg. Decree 39/2010, as amended by Decree Law 135 of July 17, 2016, which came into effect on August 5, 2016.

## **Committees**

By resolution of the Board of Directors on May 17, 2016, the following were established:

- the Compensation Committee;
- the Audit and Risk Management Committee, the latter also acting as the Related Party Transactions Committee.

The committees consist of five non executive directors with a majority of them independent and with the chairman chosen from among the independent directors. They are vested with propositional and advisory functions on compensation and internal control and risk management, respectively.

## **DPO**

In fulfillment of the provisions of the General Data Protection Regulation (EU) 2016/679, the DPO was appointed with the task of:

- a) monitor compliance with the GDPR, assessing the risks of each Processing in light of its nature, scope, context and purpose;
- (b) conduct a data protection impact assessment (DPIA);
- c) inform and raise awareness of the Company's obligations under the Regulations and other data protection provisions;
- d) cooperate with and act as a point of contact for the Supervisory Authority on any matter related to processing;
- e) act as a point of contact with the Data Subject for the exercise of the rights set forth in Articles 15-22 of the GDPR;
- f) support the Data Controller or Data Processor in any activities related to the processing of Personal Data, including with regard to the possible maintenance of a register of processing activities (Art. 30 GDPR);
- g) coordinate and supervise the activities of the Privacy Officers who, in accordance with the Group Data Protection Policy, oversee the issue of personal data protection in subsidiaries.

## **Executive in charge**

Pursuant to Article 19 of the Bylaws, the Board of Directors, subject to the mandatory but non-binding opinion of the Board of Statutory Auditors and by the ordinary majority provided in these Bylaws, appoints the Executive in Charge referred to in Article 154-bis

of the TUF, possibly establishing a specific period of duration in the appointment, from among executives with at least three years' experience gained by holding management positions in administrative/accounting and/or financial and/or control areas of activity at the company and/or its subsidiaries and/or other joint-stock companies. The Board of Directors may, again subject to the mandatory but non-binding opinion of the Board of Statutory Auditors and by the ordinary majority provided for in these bylaws, revoke the appointment of the Executive in Charge, at the same time providing for a new appointment.

The Board of Directors, with the favorable opinion of the Board of Statutory Auditors, has identified the Head of the Administration and Finance Department as the Executive in Charge.

Upon appointment, the Board granted the Executive in Charge all the powers and means for the exercise of the duties assigned to him by current legislation and the Articles of Association, including direct access to all functions, offices and information necessary for the production and verification of accounting, financial and economic data, without the need for any authorization.

Pursuant to Article 154-bis of the TUF (consolidated law on finance), the Executive in Charge is responsible for the preparation of appropriate administrative and accounting procedures for the preparation of the annual financial statements, the consolidated financial statements, and any other financial communication.

The documents of the Company and the Group disseminated to the market, relating to accounting information, including interim reports, are accompanied by a written statement from the Executive in Charge certifying their compliance with the regulatory provisions set forth in L.262/2005.

The Executive in Charge coordinates with the corporate functions of the Company, the subsidiaries included in the scope of consolidation and the corporate governance bodies, in order to provide and receive information regarding the performance of activities that have an impact on the TINEXTA Group's economic, asset or financial situation. All corporate functions belonging to TINEXTA Group companies (included in the scope of consolidation) and governance bodies such as the Board of Directors, the Board of Statutory Auditors, the Audit and Risk Committee, the Supervisory Board, the independent auditors, institutional bodies that communicate with the outside world, and Internal Audit, are responsible for interacting with the Executive in Charge in order to inform and, if necessary, report events that may result in significant changes in processes, if they impact the adequacy or actual functioning of existing administrative-accounting procedures. The Administrative Officers of each of these companies have been identified as responsible for ensuring the proper implementation and maintenance of the internal control system in their respective organizations on behalf of the Executive in Charge. In this regard, the TINEXTA Group's administrative-financial governance model provides for a system of internal attestations, which places an obligation on the Managing Directors/General Managers and the Chief Administrative Officers of the individual TINEXTA Group companies to issue a specific attestation regarding the reliability and accuracy of the systems and processes for financial reporting intended for

the preparation of the TINEXTA Group consolidated financial statements in support of the half-yearly and annual attestations made by the Executive in Charge and the Chief Executive Officer (pursuant to paragraph 5 of Art.154-bis of the TUF).

### **Auditing company**

The Company has entrusted the legal audit to an external company appointed by the Shareholders' Meeting upon the reasoned proposal of the Board of Statutory Auditors in accordance with the legal requirements in force at the time contained in Legislative Decree 39/2010, applicable to public interest entities.

### **Other business functions**

The organizational chart identifies areas, directorates, as well as the heads of related functions.

More specifically, it is specified in the organizational chart that the following department heads operate under the direct authority of the Board of Directors, the Chairman and the Chief Executive Officer:

- Compliance;
- Data Protection;
- Internal Audit;
- Administration, Finance, Control, Purchasing, Information Systems;
- External Relations and Communication;
- Investor Relations;
- Sales, Marketing and Strategic Innovation;
- Corporate and Legal Affairs;
- Human Resources and Organization;
- Merger and Acquisition.

## **2.5 The governance instruments of TINEXTA S.p.A.**

The Company certifies that it complies with the provisions of the TUF (consolidated law on finance) on corporate governance, as well as adheres to the Corporate Governance Code by adopting the necessary resolutions for this purpose. In particular, the Company is equipped with a set of organizational governance tools that guarantee the operation of the Company and focus on transparency of management decisions both within the Company and vis-à-vis the market; efficiency and effectiveness of the internal control system; strict regulation of potential conflicts of interest; and sound principles of conduct for conducting transactions with related parties.

The above tools can be summarized as follows:

**Bylaws:** In accordance with current legal provisions, it covers various provisions relating to corporate governance aimed at ensuring the proper conduct of management activities.

The Issuer's Shareholders' Meeting held on May 31, 2016, approved the adoption of new bylaws in order to bring the corporate governance system of TINEXTA S.p.A. in line with the legal regulations applicable to companies with financial instruments

admitted to trading on a regulated market, as well as with the principles contained in the Corporate Governance Code and the provisions of the Stock Exchange Regulations for the MTA - STAR Segment (so-called. "Post Listing Bylaws").

In particular, the Issuer's Post Listing Articles of Association:

- I) implements the provisions of Leg. Decree 27/2010 implementing Directive 2007/36/EC and regulating the exercise of certain rights of shareholders of listed companies as well as the corrective decree in Leg. Decree 91/2012;
- II) provides, in deference to the provisions of Article 147-ter of the TUF, the mechanism of the so-called. "slate voting" for the appointment of members of the Board of Directors;
- III) provides, in deference to the provisions of Article 148 of the TUF, the mechanism of the so-called. "slate voting" for the appointment of members of the Board of Statutory Auditors;
- IV) provides that the allocation of the members of the Board of Directors and the Board of Statutory Auditors to be elected shall be made according to a criterion that ensures gender balance in compliance with the applicable pro tempore legal and regulatory provisions in force;
- V) provides, in compliance with the provisions of Article 154-bis of the TUF, for the appointment of a manager responsible for the preparation of corporate accounting documents and the fulfillment of the duties set forth in the aforementioned Article 154-bis of the TUF.

Regulations for Shareholders' Meetings: governs the conduct of the Ordinary and Extraordinary Shareholders' Meetings of TINEXTA S.p.A. in order to ensure the orderly conduct of the meetings, while respecting the fundamental right of each shareholder to ask for clarifications on the matters under discussion, to express his or her opinion and to make proposals.

Group Code of Ethics: regulates the set of rights, duties and responsibilities that Group Companies recognize as their own and take on towards their stakeholders, with which all recipients of this Model must comply. The Group Code of Ethics establishes the ethical principles in which the TINEXTA Group Companies reflect themselves and by which, consistently, all parties with whom they do business must be inspired.

In particular, the Company is guided by the following principles:

- compliance with applicable national, EU, and generally applicable international laws of the countries in which it operates, internal regulations or codes, and, where applicable, rules of professional ethics;
- honesty, fairness and transparency of actions, put in place in pursuit of its objectives;
- loyalty in dealings with counterparts of any kind;
- protection of privacy and sensitive information in compliance with privacy regulations;
- prevention of corruption, including international corruption, from both the active and passive sides. To this end, by way of example: favors, collusive behavior, direct

solicitations and/or through third parties in order to obtain advantages for the Company, for oneself or for others are prohibited; personnel must not seek to improperly influence the decisions of the counterparty (public officials/exponents of Private Entities dealing with or making decisions on behalf of Public Administrations and Private Entities, respectively); it is never permissible to pay or offer, directly or indirectly, money, gifts or any benefit to the Public Administration and Private Entities or their family members to compensate for an act of one's office;

- repudiation of terrorism, which is also implemented by carrying out checks about the non-membership of potential partners to the Reference Lists, published by the Financial Intelligence Unit established at the Bank of Italy ex Art. 6 c. 1 of Leg. 231/2007, for preventing and combating money laundering and terrorist financing;
- environmental protection and occupational health and safety and corporate assets;
- impartiality that includes the obligation to avoid situations of conflict of interest.

The adoption of the Group Code of Ethics is also one of the prerequisites for the effective functioning of the Model established in TINEXTA S.p.A. The Group's Code of Ethics and the Model realize a close integration of internal rules with the intention of fostering a culture of ethics and corporate transparency and avoiding the risk of commission of the crimes-prescribed by the Entity's administrative responsibility.

Company organizational chart: shows the current organizational structure and was conceived and developed in order to also consider the territorial dimension of the Company, which is increasingly engaged in different foreign geographic areas as well as in Italy.

Proxy and power of attorney system: The Company has adopted a system of proxies and powers of attorney characterized by "safety" elements for the purpose of crime prevention (traceability and highlighting of sensitive activities), which, at the same time, enables the efficient management of the Company's business.

"Delegation" means the non-occasional transfer within the Company of responsibilities and powers from one person to another in a subordinate position. "Power of attorney" refers to the legal transaction by which one party grants the other the power to represent it (i.e., to act on its behalf). A power of attorney, unlike a proxy, assures counterparts to negotiate and contract with the persons officially appointed to represent the Company. In order to effectively prevent the Offenses, the system of powers of attorney and proxies must comply with the following essential requirements:

- a) delegations of authority must combine each power with its corresponding responsibility and appropriate position in the organizational chart;
- b) each delegation must specifically and unambiguously define the delegate's powers and the person (body or individual) to whom the delegate reports hierarchically;
- c) managerial powers assigned with delegated powers and their implementation must be consistent with the Company's objectives;

- d) the delegate must have spending powers appropriate to the functions conferred on him or her;
- e) all those who have relations with the P.A. and/or private parties on behalf of the Company must have specific power of attorney to that effect;
- f) each power of attorney involving the power to represent the Company vis-à-vis third parties must be accompanied by an internal power of attorney describing the relevant management power;
- g) copies of the proxies and powers of attorney and their updates will be forwarded to the SB.

The SB periodically checks, with the support of the other relevant functions, the system of delegated and proxy powers in force and their consistency with the organizational provisions, recommending any changes if the management power and/or qualification does not correspond to the powers of representation conferred on the delegate or there are other anomalies.

Procedural system: organizational documents that define responsibilities, scopes and operating methods of business processes.

Corporate Portal: is the gateway to the corporate network, consisting of software, information and document services (releases and manuals) or to specific external resources on the Internet.

Privacy Governance Model: the Company established the Privacy Compliance Model through the adoption and implementation of the following documents:

- Data Protection Policy to which are attached:
  - Data Retention Policy
  - Privacy by design procedure form;
  - Data protection impact assessment form
  - Data Breach Procedure
  - GDPR Report Template
  - FAQ
- Secure design and data protection (Guidelines for implementing Privacy by default & by design);
- Checklist for third-party audits (GDPR - Checklist for third-party audits);
- Authorization to process personal data as an administrator;
- Authorization to process personal data;
- Model contract for data processing (manager);
- Model contract for data processing (owner);
- Determination on DPO;
- Co-ownership agreement between TINEXTA and group companies for the processing of employee data;
- Co-ownership agreement between TINEXTA and group companies for the processing of customer data;

- Co-ownership agreement between TINEXTA and group companies for processing of supplier data;
- Disclosure to employees in joint ownership with subsidiaries;
- Disclosure to customers in co-ownership with subsidiaries;
- Disclosure to suppliers in co-ownership with subsidiaries;
- Policy use of computer procedures;
- Operating instructions for handling personal data in the use of the Group CRM.

*Governance model in the field of market abuse:* the Company has equipped itself with specific tools for the purpose of complying with the provisions of European regulations on *market abuse*. Specifically, the Company has adopted and implemented the following procedures:

- Procedure for public disclosure of insider information;
- Procedure for maintaining records of persons with access to inside information and relevant information;
- Procedure for fulfilling Internal Dealing obligations.

*The financial reporting control system:* the Company complies with the requirements of Law 262/05 aimed at documenting the accounting-administrative control model adopted, as well as performing specific checks on the controls detected, in order to support the attestation process of the Manager Responsible for Financial Reporting. In particular, in order to ensure that risk coverage requirements and the related control structure are adequate, testing activities are carried out on administrative-accounting controls on a semi-annual basis to verify their effective application and operation during the reporting period, as well as monitoring activities to ascertain the implementation of the defined corrective measures. This testing and monitoring of the financial reporting control system is conducted through an independent activity by the TINEXTA Group's Internal Audit function. The results of the audit activities are the subject of a semi-annual information flow from the Head of Internal Audit to the Executive in Charge, as well as to top management, the Audit and Risk Committee, and the Board of Statutory Auditors for their assessments.

*Group Dialogue and Control Model:* in order to ensure that Group Companies operate on the basis of shared values, TINEXTA's "Group Dialogue and Control Model" has been established which:

- regulates the way in which the TINEXTA Group operates and constitutes the reference discipline to which relations between the parent company TINEXTA S.p.A. and TINEXTA's direct and indirect Subsidiaries are traced;
- ensures levels of integration consistent with the realization of the common strategic project, while respecting the legal autonomy of the Group Companies;
- optimizes the synergies brought about by belonging to the Group, enhancing the characteristics of the different companies;
- indicates the interactions between the Parent Company (TINEXTA) and direct and indirect Subsidiaries.

However, the Group Dialogue and Control Model does not describe, nor does it regulate,

the processes managed internally by individual companies and the interactions between the functions of the same company.

In implementation of the above Model, Group Dialogue and Control Procedures have been issued, for which please refer to Annex 1 of this document.

TINEXTA has also adopted a "Reporting Framework," which is an organizational communication that defines the schedule of reporting flows between the Subsidiaries and the parent company with an indication of the activities, deadlines, and contact persons involved. These flows represent the key stages of the Group's administrative-accounting and planning and control processes and are aimed at analyzing the economic and financial performance of the management of legal entities, business units and the Group. The Reporting Framework summarizes the timeline of activities subject to reporting to the parent company, identifying the departments responsible for the activities. The explanatory note indicating the type of document and or information set being reported is provided for each activity.

The combination of the adopted governance and regulatory instruments, referred to above in extreme summary, and the provisions of this Model makes it possible to identify, with respect to all activities, how the entity's decisions were formed and implemented (cf. art. 6, paragraph 2 lett. b, Legislative Decree 231/2001).

The particular value of the above-mentioned principals for the purpose of preventing the crimes referred to in Leg. 231/2001 will be specifically highlighted, with reference to each type of crime relevant for this purpose, in the Special Part of this document.

Therefore, this Model is part of a strategy of a risk management system inspired by the main international standards (COSO Report) and continues an ongoing goal of integrating control principals in order to optimize the effectiveness of risk prevention.

## **2.6 The internal control system**

The Company has an internal control system designed to guard against the typical risks of the Company's business over time.

The Internal Control System is a set of rules, procedures and organizational structures designed to enable the identification, measurement, management and monitoring of key risks in order to contribute to the sustainable success of the company.

The internal control and risk management system meets the need to ensure:

- (i) the effectiveness and efficiency of processes and operations;
- (ii) the quality and reliability of economic and financial information;
- (iii) compliance with laws and regulations, as well as with the bylaws, internal rules and procedures;
- (iv) the preservation of the value of business and social assets;
- (v) the identification, prevention, and management of all risks pertaining to the Company's business management, be they, strategic, financial, operational, or compliance risks.

The Company adopts regulatory instruments marked by the general principles of:

- a) clear description of carryover lines;
- b) knowability, transparency and publicity of the powers granted (within the Company and to interested third parties);

- c) clear and formal delineation of roles, with a full description of each function's duties, powers and responsibilities.

The internal procedures to be adopted should be characterized by the following elements:

- separateness, within each process, between the person who makes the decision (decision-making impetus), the person who executes that decision, and the person who is entrusted with the control of the process (so called "segregation of duties");
- written record of each relevant step in the process (so called "traceability");
- adequate level of formalization.

In addition, in accordance with the provisions of Application Criterion 7.C.1. of the Corporate Governance Code, the Board of Directors of TINEXTA, subject to the opinion of the Audit and Risk Committee, is responsible for the following functions:

- a) define the guidelines of the internal control and risk management system in order to identify, assess, manage and monitor the main risks pertaining to the Company and its subsidiaries, determining the degree of compatibility of these risks with a management of the enterprise consistent with the identified strategic objectives;
- (b) evaluate, at least annually, the adequacy of the internal control and risk management system in relation to the characteristics of the enterprise and the risk profile assumed, as well as its effectiveness;
- c) approve, at least annually, the work plan prepared by the Head of the Internal Audit Department, after consulting the Board of Statutory Auditors and the director in charge of the internal control and risk management system;
- (d) describe, in the corporate governance report, the main features of the internal control and risk management system and the manner of coordination among those involved in it, expressing its assessment of its adequacy;
- e) Evaluate, after hearing from the Board of Statutory Auditors, the results set forth by the statutory auditor;
- f) appointing and dismissing the Head of the Internal Audit Function, upon the proposal of the Director in charge of the internal control and risk management system and subject to the favorable opinion of the Audit and Risk Committee, as well as after consulting the Board of Statutory Auditors, ensuring that he/she is provided with adequate resources to carry out his/her responsibilities and defining his/her remuneration in line with company policies.

The Board of Directors resolves to appoint the Director in charge of the internal control and risk management system pursuant to Article 7, Principle 7.P.3(a)(i), of the Corporate Governance Code, with the duties of:

- a) taking care of the identification of business risks taking into account the strategies and business characteristics of the Company and the Group;
- b) implement the guidelines set by the Board, providing for the design, implementation and management of the internal control system, constantly checking its overall adequacy and efficiency;

- c) provide for the adjustment of the internal control system with respect to business dynamics and changing operating conditions within the relevant legal and regulatory framework.

The Director in Charge of the Internal Control and Risk Management System has the power to ask the Internal Audit Department to perform audits of specific operational areas and compliance with internal rules and procedures in the execution of corporate transactions, informing the Chairman of the Audit and Risk Committee and the Chairman of the Board of Statutory Auditors.

In its evaluation activities and decisions regarding the internal control and risk management system, the Board of Directors is also supported, with investigative functions, by the internal control and risk management committee (the "Control and Risk Committee").

The Audit and Risk Committee consists of a majority of independent directors, with the chairman chosen from among the independent directors, and non executive directors. The Committee was established by resolution of the Board of Directors on April 24, 2018, for a term, unless revoked, lapsed or resigned, equal to that of the current Board of Directors.

In assisting the Board of Directors, the Audit and Risk Committee specifically performs the following advisory and proposal-making functions:

- a) evaluates, together with the Executive in Charge and after hearing the statutory auditor and the Board of Statutory Auditors, the proper use of accounting standards and their uniformity for the purpose of preparing the consolidated financial statements;
- b) delivers opinions on specific issues related to the identification of major business risks;
- c) examines periodic reports, covering the evaluation of the internal control and risk management system and those of special significance prepared by the Internal Audit Department;
- d) monitors the autonomy, adequacy, effectiveness and efficiency of the Internal Audit function;
- e) requests the Internal Audit function to conduct audits of specific operational areas, simultaneously notifying the Chairman of the Board of Statutory Auditors;
- f) reports to the Board of Directors, at least semi-annually, when the annual and semi-annual financial reports are approved, on its activities as well as on the adequacy of the internal control and risk management system;
- g) supports, with appropriate preliminary activity, the evaluations and decisions of the Board of Directors relating to the management of risks arising from prejudicial facts of which the Board of Directors has become aware.

The Audit and Risk Committee also serves as the committee for transactions with related parties.

The Internal Audit Manager is responsible for verifying that the internal control and risk management system is functioning and adequate.

The Board of Statutory Auditors, also acting as the audit committee pursuant to Article 19 of Legislative Decree 39/2010, supervises the effectiveness of the internal control and risk management system.

## 2.7 Intercompany relations

The provision of intra-group services must be governed by a written contract, a copy of which must be sent to the Company's Supervisory Board upon request. Specifically, the service contract must:

- govern the roles, responsibilities, operating modes and information flows for the performance of contracted services;
- provide for the monitoring of the proper execution of the entrusted in-service activities;
- provide economic conditions based on defined parameters and in line with market values;
- define a clause whereby the parties undertake to comply with the principles of organization, management and control suitable to prevent the commission of illegal acts referred to in Leg. Decree 231/01, defined in the adopted Model of Organization, Management and Control or other compliance model, where the 231 regulations are not in force, containing control safeguards consistent with those provided in the Model of Organization, Management and Control adopted by the Company.

In providing services, the Company complies with the provisions of this Model and the procedures established for its implementation.

If the services provided fall within the scope of Sensitive Activities not covered by its Model, the company providing the service, upon the proposal of the SB, must have adequate and suitable rules and procedures in place to prevent the commission of the Offenses.

# 3. THE TINEXTA S.P.A.

## ORGANIZATION AND MANAGEMENT MODEL

### 3.1 Objectives and function of the Model

TINEXTA is particularly sensitive to the need to spread and consolidate the culture of transparency and integrity, since, even leaving aside the strictly legal-sanctions aspect illustrated so far, these values constitute the core of the corporate creed of the entire Group.

The achievement of the aforementioned purposes is embodied in a coherent system of principles, organizational, management and control procedures and provisions that give rise to the Model that the Company has prepared and adopted.

This Model has as its objectives those of:

- raising awareness among the Recipients by requiring them, within the limits of the activities carried out in the interest of the Company, to adopt correct and transparent behavior, in line with the ethical values by which it is inspired in the pursuit of its corporate purpose and such as to prevent the risk of commission of the offenses contemplated in the Decree;
- determining in the aforementioned individuals the awareness that they may incur, in the event of violation of the provisions issued by the Company, disciplinary and/or contractual consequences, as well as criminal and administrative sanctions that may be imposed against them;
- Establish and/or strengthen controls that enable the Company to prevent or react promptly to prevent the perpetration of offenses by top management and persons subject to the management or supervision of the former that result in the administrative liability of the Company;
- enable the Company, thanks to a monitoring action on the areas of activity at risk, to intervene in a timely manner, in order to prevent or counteract the commission of the crimes themselves and sanction behavior contrary to its Model;
- improve effectiveness and transparency in the management of activities;
- to determine a full awareness in the potential perpetrator that the commission of any wrongdoing is strongly condemned and contrary-as well as to the provisions of the law-both to the ethical principles to which the Company intends to adhere and to the Company's own interests even when it might apparently gain an advantage.

### **3.2 Addressees of the Model**

The rules contained in the Model apply first and foremost to those performing functions of representation, administration or management of the Company as well as those who exercise, even de facto, management and control of the Company.

In addition, the Model applies to all employees of the Company, including seconded employees, who are required to comply, with the utmost fairness and diligence, with all the provisions and controls contained therein, as well as the related implementation procedures.

The Model also applies, within the limits of the existing relationship, to those who, while not belonging to the Company, operate by mandate or on behalf of the Company or are otherwise linked to the Company by relevant legal relationships. To this end, contracts or existing relationships with the aforementioned parties shall expressly include reference to the Group Code of Ethics and the Model.

In particular, with reference to any partners, in Italy and abroad, with which the Company may operate, while respecting the autonomy of the individual legal entities, the Company will promote the adoption of an internal control system capable of also preventing the crimes presupposed by Legislative Decree 231/01 by working, through the provision of specific contractual clauses, to ensure that they conform their conduct to the principles set forth in the Decree and embodied in the Group's Code of Ethics.

### **3.3 Structure of the Model: General and Special Part**

The Model is divided into this "General Part," which contains its basic principles, and a "Special Part," divided into chapters, whose contents refer to the types of offenses provided for in the Decree and deemed potentially verifiable within TINEXTA S.p.A.

The General Part, after providing the "definitions" of the main institutions and concepts taken into consideration in the Model, first illustrates the general principles, criteria and prerequisites for the attribution of administrative liability of Entities (identification of the active subjects of the predicate offense; their "link" with the Entity; concepts of "interest" or "advantage" of the Entity; catalog of predicate offense of liability of Entities; etc.), and then clarify what are the conditions for exemption from administrative liability of Entities and, in their absence, the serious administrative sanctions applicable to the Entity.

In illustrating these themes and concepts, an attempt has been made to make their content usable at all levels of the company, in order to determine full awareness in all those who work in the name and on behalf of TINEXTA S.p.A., both in relation to the subject of the criminal liability of Entities, and with reference to the serious sanctioning consequences in which the Company would incur if one of the crimes covered by the Decree and Law 146/06 is committed.

Stepping into the corporate context, the governance tools, internal control system and corporate structure of TINEXTA S.p.A. were then analyzed.

In addition, the objectives, function, and recipients of the Model are described, as well as the methodology adopted for drafting/updating the Organization, Management and Control Model.

Finally, the General Part deals with the Supervisory Board and information flows to it, the disciplinary and penalty system of the reference principles for communication and training.

The "Special Section" addresses the areas of the Company's activities considered at risk in relation to the different types of offenses provided for by the Decree and Law 146/2006 that are considered potentially verifiable within TINEXTA S.p.A.

In particular, the Special Part contains a description regarding:

- the Sensitive Activities, i.e., those activities present in the company reality within the scope of which the risk of committing one of the crimes mentioned in the previous point could arise;
- the crimes provided for in Leg. 231/01, abstractly applicable to the sensitive activity;
- the general control standards of the activities, placed at the basis of the tools and methodologies used to structure the specific control standards, which must always be present in all Sensitive Activities considered by the Model;
- the specific control standards, applicable to individual sensitive activities, developed on the basis of the general control standards above, as the control measures identified to mitigate the specific risk of commission of the individual crime/crime category.

In relation to the regulatory description of the cases and the type of activity carried out by the Company, the analysis of the areas of potential risk makes it possible to reasonably exclude in the abstract the relevance of the crimes of counterfeiting money, public credit cards in revenue stamps and identification instruments or signs (ex art.25-*bis*), crimes against industry and trade (art. 25-*bis*.1), crimes of fraud in sports competitions, abusive gaming or betting and gambling exercised by means of prohibited devices (ex art.25-*quaterdecies*), as well as crimes of smuggling (art. 25-*sexiesdecies*).

Finally, in no way referable to the activity of TINEXTA S.p.A. is the crime of female genital organ mutilation (Art. 25-*quater*.1).

As far as associative crimes (including transnational ones) are concerned, it is believed - from a strictly managerial point of view - that they may represent, again theoretically, a particular mode of commission of the crimes identified as relevant in the mapping contained in this Model. As a result, the safeguards provided in relation to the hypothetical single-subjective realization of the same may serve the prevention of their commission in a multi-subjective, stable and organized form.

Should it be necessary to proceed with the issuance of additional specific chapters of the Special Part, in relation to new cases of offenses that in the future would be included in the scope of the Decree, the Board of Directors of TINEXTA S.p.A. is entrusted with the power to supplement this Model by means of a specific resolution, also upon notification and/or consultation with the Supervisory Board.

### **3.4 The Company's plan for defining and updating its Model**

In March 2013, the Company decided to proceed with the drawing up and adoption of the Model as it is aware that such a system, although an "option" and not an obligation, represents an opportunity to strengthen its governance culture, while taking the opportunity of the activity carried out (inventorying of Sensitive Activities, analysis of potential risks, evaluation and adjustment of the system of controls already in place on Sensitive Activities) to raise awareness of the resources employed with respect to the issues of process control, aimed at an "active" prevention of crimes.

This Model has subsequently been updated several times<sup>1</sup> as a result of regulatory changes affecting the catalog of offenses-prescribed and organizational changes within it.

In particular, during 2020, the Company continued the compliance process with Legislative Decree 231/01, in order to incorporate within the Model and its Risk Assessment the regulatory changes that have occurred since the date of approval of the previous version of the Model. The following therefore refers to the updated version of the Model.

The methodology chosen to execute the project, in terms of organization, definition of operating methods, structuring into phases, and allocation of responsibilities among the various functions, was developed in order to ensure the quality and authority of the results.

The project is divided into the phases briefly summarized below, which solely for methodological explanation, are highlighted independently.

#### **3.4.1 Identification of sensitive areas, activities and processes.**

Article 6, paragraph 2, letter a of Legislative Decree 231/2001 indicates, among the requirements of the Model, the identification of processes and activities within the scope of which the crimes expressly referred to in the Decree might be committed. In other words, these are those activities and processes that are commonly defined as "sensitive" (hereinafter, "Sensitive Activities," identified within the so-called "Risk Areas").

The purpose of the first phase was to identify the areas targeted and to preliminarily identify the Sensitive Activities.

Preliminary to the identification of the Sensitive Activities is the analysis of the Company's organizational structure, carried out in order to better understand the Company's activities and to identify the areas covered by the intervention.

The analysis of the Company's organizational structure enabled the identification of Sensitive Processes/Activities and the preliminary identification of the functions responsible for these processes/activities.

The activities carried out in the first phase are listed below:

- collection of documentation related to the organizational structure of the Company;
- analysis of the documentation collected to understand the activities carried out by the Company;
- historical analysis ("case history") of cases that have already emerged in the past

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<sup>1</sup> For the list of updates, see the table "Adoption and Revision" on page 2 of the General Part.

relating to criminal, civil, or administrative precedents against the Company or its employees that have any points of contact with the legislation introduced by Leg. Decree 231/2001;

- detection of areas of activity and related functional responsibilities;
- preliminary identification of processes / Sensitive Activities under Leg. Decree 231/2001;
- preliminary identification of the directorates/functions responsible for the identified Sensitive Activities.

### **3.4.2 Identification of Key Officers**

The purpose of the second phase was to identify those responsible for the processes / Sensitive Activities, i.e., resources with in-depth knowledge of the processes / Sensitive Activities and the control mechanisms currently in place (hereinafter, "key officers"), by completing and deepening the preliminary inventory of processes / Sensitive Activities as well as the functions and individuals involved.

The operational activities for the execution of this phase presupposed the collection of information necessary to (i) understand the roles and responsibilities of the individuals involved in the Sensitive Activities and (ii) identify the key officers who could provide the necessary operational support to detail the Sensitive Activities and their control mechanisms.

Specifically, the key officers were identified as the people at the highest organizational level who can provide the detailed information on individual processes and activities of individual functions.

### **3.4.3 Analysis of Processes and Sensitive Activities**

The objective of the third phase was to analyze and formalize, for each process/Sensitive Activity identified in phases one and two, the main activities, the functions and roles/responsibilities of the internal and external parties involved, and the existing control elements, in order to verify in which areas/sectors of activity and in what manner the offenses referred to in Leg. Decree 231/2001.

The activity that characterized the third phase involved conducting structured interviews with key officers in order to gather, for the processes / Sensitive Activities identified in the previous phases, the information necessary to understand:

- the processes/activities performed;
- the internal/external functions/subjects involved;
- the relevant roles/responsibilities;
- the system of existing controls.

In particular, interviews with key officers were aimed at:

- gain a systematic view of all areas/sectors of the company's activities and their effective operation;
- verify the effectiveness of existing protocols and procedures, i.e., the correspondence between concrete behaviors and those stipulated in the protocols;
- identify the abstract risks of the area/sector of activity under analysis, as well as

potential risk factors;

- determine the exposure to risk (so-called inherent risk) by assessing the impact of the event on the Company ("I") and the probability that the wrongdoing may actually occur ("P");
- identify existing safeguards and activities to mitigate relevant risks, taking, among others, the following control principles as reference:
  - existence of formalized procedures;
  - ex-post traceability and verifiability of transactions through appropriate documentary/informational supports;
  - segregation of duties;
  - existence of formalized delegations of authority consistent with assigned organizational responsibilities;
- evaluate the adequacy of existing protocols and procedures, i.e., their ability to prevent the occurrence of unlawful conduct (or in any case to reduce the risk to an acceptable level) and to highlight the ways in which they may be carried out based on the survey of the existing situation in the company (in relation to "sensitive" areas/activities, the company areas/functions involved and the existing controls and procedures);
- determine the level of residual risk given the existence and adequacy of the controls detected. Specifically, the assessment of the adequacy of the existing internal control system was examined in relation to the desirable and deemed optimal level of effectiveness and efficiency of control protocols and standards;
- define any areas for improvement.

The information acquired during the interviews was then submitted to the interviewees so that they could formally share the accuracy and completeness of the information.

At the end of this phase, a "map of processes / Sensitive Activities" was defined, which, in view of their specific contents, could be exposed to the potential commission of the crimes referred to in Leg. Decree 231/2001.

#### ***3.4.4 Identification of corrective mechanisms: comparative analysis of the existing situation against the Trend Model***

The purpose of the fourth phase was to identify i) the organizational requirements characterizing an organizational model suitable for preventing the crimes referred to in Leg. Decree 231/2001 and (ii) corrective mechanisms understood as the actions to improve the existing organizational model.

In order to survey and analyze in detail the existing control model to guard the risks encountered and to assess the model's compliance with the provisions of Leg. Decree 231/2001, a comparative analysis was carried out between the existing organizational and control model and an abstract reference model evaluated on the basis of the requirements manifested in the regulations of Leg. Decree 231/2001.

In particular, the comparison was conducted in terms of compatibility to the system of delegations and powers, the system of procedures, and the Group Code of Ethics.

Through the comparison made, it was possible to infer areas of improvement in the

existing internal control system and related corrective mechanisms. Based on the findings, an implementation plan was prepared, aimed at identifying the organizational requirements characterizing an organizational, management and control model that complies with the provisions of Leg. Decree 231/2001, and actions to improve the current control system (processes and procedures).

### ***3.4.5 Adjustment of the Model***

Having completed the previous stages, this document was updated to identify the essential constituent elements of the Organization, Management and Control Model, articulated according to the provisions of Leg. Decree 231/2001 and the guidelines issued by Confindustria.

The Model includes the following constituent elements:

- identification of the Company's activities within the scope of which the crimes referred to in Leg. Decree 231/2001;
- standard of controls, both general and specific, concerning essentially how the entity's decisions are formed and implemented in relation to the crimes to be prevented;
- identification of methods of managing financial resources suitable for preventing the commission of crimes;
- Supervisory Board;
- information flows to and from the Supervisory Board and specific reporting obligations to the Supervisory Board;
- disciplinary system designed to punish the violation of the provisions contained in the Model;
- general principles for the adoption of the training plan and communication to recipients;
- criteria for updating the Model.

The Organizational Model was updated based on the results obtained and from the analysis of information gathered so as to make it consistent with the business environment.

### ***3.4.6 Criteria for updating the Model***

The Supervisory Board suggests to the Board of Directors the advisability of updating the Model if new elements-regulatory or organizational and/or corporate structure-are such that they may affect its effectiveness and efficacy.

In particular, the Model may be updated if:

- violations of the requirements of the Model are found
- changes in the internal structure or evolutions in the Company's business model occur;
- amendments to the relevant regulations are enacted.

In particular, in order to ensure that changes to the Model are made with the necessary

timeliness and effectiveness, while at the same time not incurring defects in coordination between operational processes, the prescriptions contained in the Model, and its circulation, the Board of Directors decided to delegate to the Corporate and Legal Affairs Department the task of making changes to the Model that pertain to aspects of a descriptive nature on a periodic basis, when necessary.

It should be noted that the expression "descriptive aspects" refers to elements and information that derive from acts deliberated by the Board of Directors (such as, for example, the redefinition of the organizational chart) or from functions with specific delegated authority (e.g., new procedures).

The Corporate and Legal Affairs Department shall promptly notify the SB of any changes made to the Model relating to descriptive aspects and inform the Board of Directors, at the first useful meeting, in order to have them ratified by the Board.

It remains, in any case, the sole responsibility of the Board of Directors to decide on updates and/or adjustments to the Model due to the following factors:

- intervention of regulatory changes in the area of administrative liability of entities;
- identification of new Sensitive Activities, or variation of those previously identified, including possibly related to the start-up of new activities;
- commission of the crimes referred to in legislative decree 231/2001 by the recipients of the provisions of the Model or, more generally, of significant violations of the Model;
- finding deficiencies and/or gaps in the provisions of the Model as a result of audits of its effectiveness.

The SB retains, in any case, precise duties and powers regarding the promotion of constant updating of the Model. To this end, it makes observations and proposals, pertaining to the organization and the control system, to the relevant structures or, in cases of particular importance, to the Board of Directors.

### **3.5 Extension of the principles of the model to subsidiaries**

Following the resolution of approval by the Board of Directors of TINEXTA S.p.A., the Chief Executive Officer shall notify the Governing Body of the Italian subsidiaries of the approved Parent Company Model and any subsequent updates thereto.

The Administrative Bodies of the Subsidiaries are required to adopt, as soon as possible, in respect of their autonomy and under their own responsibility, an Organization, Management and Control Model pursuant to Leg. Decree 231/2001 updated with the appropriate adaptations made necessary by their size and the reality in which they operate.

In order to avoid discrepancies in the guidelines and criteria adopted, each Italian subsidiary of the TINEXTA Group, in preparing and/or adapting its own Model, in accordance with its concrete operational needs, shall comply with the Guidelines and be inspired by the principles of the Model adopted by TINEXTA S.p.A., incorporating its contents, consistently with the areas within which the Management and Coordination activity carried out by TINEXTA S.p.A., as Parent Company, is carried out, in relation to the issues of Leg. 231/01.



# 4. SUPERVISORY BODY

## 4.1 The requirements of the Supervisory Board

According to the provisions of the Decree, the entity may be exonerated from liability resulting from the commission of crimes by apical individuals or individuals subject to their supervision and management, if the management body - in addition to having adopted and effectively implemented a Model of organization suitable for preventing crimes - has entrusted the task of supervising the functioning and observance of the model and ensuring its updating to a body of the entity with autonomous powers of initiative and control.

The entrusting of the aforementioned tasks to a body with autonomous powers of initiative and control, together with the proper and effective performance of the same, is, therefore, an indispensable prerequisite for exemption from liability under the Decree.

The main requirements of the Supervisory Board (as also referred to in the Confindustria Guidelines) can be identified as follows:

- autonomy and independence: the body should be included as a staff unit in as high a hierarchical position as possible, and reporting to the highest operational top management should be provided. In addition, no operational tasks should be assigned to the same body that, by their nature, would jeopardize its objectivity of judgment. Finally, it must be able to perform its function in the absence of any form of interference and conditioning by the entity, and, in particular, corporate *management*;
- professionalism: the body must have the necessary knowledge, tools and techniques to carry out its work effectively;
- continuity of action: for effective and continuous implementation of the organizational model, through the performance of periodic audits. Continuity of action can be fostered, for example, by the participation in the meetings of the Supervisory Board of an employee of the company that, due to his or her duties, is able to ensure a constant presence within the company, while obviously not performing functions subject to the supervision of the Supervisory Board.

The Supervisory Board of TINEXTA S.p.A. is a multi-person body composed of three individuals, internal and external to the Company.

The Supervisory Board is established by resolution of the Board of Directors. Its members serve for the term of the Board of Directors that appointed it.

Upon expiration of the term, the members of the Supervisory Board remain in office until new appointments are made by the Board of Directors. If during the term of office, one or more members of the Supervisory Board cease to serve for any reason, the Board of Directors shall promptly replace them by its own resolution.

The compensation for serving as an external member of the Supervisory Board, for the entire term of office, is established in the resolution of the Board of Directors that made the appointment.

Appointment as a member of the Supervisory Board is conditional on the presence of the subjective eligibility requirements. At the time of appointment, the person appointed to serve as a member of the Supervisory Board must make a statement in which he or she certifies the absence of the following causes of ineligibility and/or incompatibility, in addition to those that may be provided for by applicable regulations:

- conflicts of interest, even potential ones, with the company such as to impair the independence required by the role and duties proper as a member of the Supervisory Board;
- persons related by kinship, marriage (or situations of de facto cohabitation equivalent to marriage) or affinity within the fourth degree of directors, auditors and auditors of the Companies, top management, as well as directors of parent companies or subsidiaries;
- ownership, direct or indirect, of shareholdings of such magnitude as to enable it to exercise significant influence over the company;
- individuals holding administrative, delegated or executive positions with the Companies or other group companies;
- conviction, even if not final, or a judgment of the application of the penalty on request (the so-called plea bargaining) for the crimes referred to in the Decree, or that because of their particular seriousness affect the moral and professional reliability of the subject;
- conviction, by judgment, even if not final, to a punishment that entails disqualification, including temporary disqualification, from public office, or temporary disqualification from the executive offices of legal persons and enterprises.

The aforementioned grounds of incompatibility and/or ineligibility and the related self-certification must also be considered with reference to any external consultants involved in the activity and performance of the tasks proper to the members of the Supervisory Board.

Termination of office is brought about by resignation, forfeiture, revocation, and, in the case of members appointed by reason of the function they hold in the corporate sphere, by the termination of their tenure.

Waiver by members of the SB may be exercised at any time and must be communicated to the Board of Directors in writing, together with the reasons for the waiver.

Members of the Supervisory Board may be dismissed only for just cause, after hearing the non-binding opinion of the Board of Auditors, by a special resolution of the Board of Directors. In this regard, just cause for revocation shall mean, by way of example:

- disqualification or incapacitation, or a serious infirmity that renders the member of the Supervisory Board unfit to perform his or her supervisory duties, or an infirmity that, in any case, results in his or her absence for a period exceeding six months;
- the assignment to the member of the Supervisory Board of operational functions and responsibilities, or the occurrence of events, which are incompatible with the

requirements of autonomy of initiative and control, independence and continuity of action, which are peculiar to the Supervisory Board;

- the loss of the subjective requirements of honorability, integrity, respectability and independence present at the time of appointment;
- the existence of one or more of the aforementioned causes of ineligibility and incompatibility;
- a serious breach of the duties proper to the Supervisory Board.

In such cases, the Board of Directors shall promptly appoint the new member of the Supervisory Board to replace the dismissed member. If, on the other hand, revocation is exercised with respect to all members of the Supervisory Board, the Board of Directors will simultaneously appoint a new Supervisory Board in order to ensure continuity of action for the Board.

The Supervisory Board may avail itself - under its direct supervision and responsibility - in the performance of the tasks entrusted to it, of the cooperation of all the functions and structures of the company or of external consultants - subject to the signing of a specific contract - making use of their respective skills and professionalism.

The Supervisory Board shall have regulations. The meetings of the body must consist of minutes duly recorded in a minute book kept by the Supervisory Board itself at the Company's headquarters.

The Supervisory Board of TINEXTA S.p.A. is entrusted with the task:

1. to supervise compliance with the prescriptions of the Model, in relation to the different types of crimes covered by the Decree and subsequent laws that have extended its field of application, through the definition of a plan of activities also aimed at verifying the correspondence between what is abstractly provided for by the Model and the behaviors concretely kept by the subjects obliged to comply with it;
2. verify the adequacy of the Model both with respect to preventing the commission of the crimes referred to in Leg. Decree 231/2001 both with reference to the ability to bring to light the materialization of any unlawful behavior;
3. to verify the efficiency and effectiveness of the Model also in terms of the correspondence between the operating methods adopted in practice and the procedures formally provided for in the Model itself;
4. verify the maintenance of the Model's efficiency and effectiveness requirements over time;
5. carry out, including through the designated functions, periodic inspection and control activities, of a continuous and unannounced nature, in view of the various areas of intervention or types of activities and their critical points in order to verify the efficiency and effectiveness of the Model;
6. to report any need to update the Model, where it is found to be necessary to adapt it in relation to changed business conditions, regulatory developments or hypotheses of violation of its contents;
7. monitor the periodic updating of the system of identification, mapping and classification of Sensitive Activities;
8. detect any behavioral deviations that may emerge from the analysis of information flows and reports to which the heads of the various functions are bound;
9. with reference to the reporting of wrongdoing verify the adequacy of the information channels set up in application of the whistleblowing regulations so that they are such as

to ensure compliance with the relevant regulations;

10. promote the initiation of any disciplinary proceedings under Chapter 5 of this Model;

11. check and evaluate, together with the relevant functions, the suitability of the disciplinary system pursuant to and for the purposes of Leg. Decree 231/2001, ensuring compliance with the prohibition against "direct or indirect retaliatory or discriminatory acts against the reporter for reasons directly or indirectly related to the report."

12. promote initiatives to spread knowledge and understanding of the Model, as well as to train personnel and raise their awareness of compliance with the principles contained in the Model;

13. promote communication and training interventions on the contents of Leg. Decree 231/2001, on the impacts of the regulations on the Company's business and behavioral norms.

To pursue its purposes, the Supervisory Board must:

- review any reports received and make any necessary and appropriate investigations;
- promptly report to the management body, for appropriate action, any ascertained violations of the Model that may result in the emergence of liability on the part of the Company;
- coordinate with the Human Resources and Organization Structure for staff training programs;
- update the list of information to be transmitted to him or kept available to him;
- report periodically to the Board of Directors and the Board of Auditors on the implementation of the Model;

To carry out their duties, members of the Supervisory Board have unrestricted access to all functions of the Company and to company documents, without the need for any prior consent.

The Board of Directors will ensure adequate communication to the facilities of the duties of the Supervisory Board and its powers.

The SB does not have management powers or decision-making powers regarding the conduct of the Company's activities, organizational powers or powers to change the Company's structure, or sanctioning powers. The Supervisory Board, as well as individuals whose services the Supervisory Board uses in any capacity, are obliged to respect the obligation of confidentiality on all information of which they have become aware in the performance of their duties.

In the context of budget formation procedures, the administrative body must approve an adequate allocation of financial resources from which the Supervisory Board can dispose of for any needs necessary for the proper performance of duties (e.g., specialized consultancy, travel, etc.).

## 4.2 Reporting by the Supervisory Board to corporate bodies

The Oversight Board reports on the implementation of the Model, the emergence of any critical aspects, and the need for amending actions. Two separate *reporting* lines are provided:

- the former, on an ongoing basis, directly to the CEO and the President;
- the second, on a periodic semi-annual basis, to the Board of Directors and the Board of Auditors.

The Supervisory Board:

- i) reports to the Chief Executive Officer and the Chairman by making them aware, whenever deemed appropriate, of significant circumstances and facts pertaining to their office. The SB immediately communicates the occurrence of extraordinary situations (e.g.: significant violations of the principles contained in the Model that have emerged as a result of supervisory activities, legislative innovations regarding the administrative liability of entities, etc.) and reports received that are of an urgent nature;
- ii) submits a written report to the Board of Directors and the Board of Statutory Auditors on a periodic semi-annual basis, which must contain at least the following information:
  - a) the summary of activities carried out during the six-month period and, at the annual report, the plan of activities planned for the following year;
  - b) any problems or critical issues that have arisen in the course of supervisory activities; in particular, if not the subject of previous and appropriate reports:
    - corrective actions to be taken in order to ensure the effectiveness and/or effectiveness of the Model, including those necessary to remedy organizational or procedural deficiencies that have been ascertained and are likely to expose the Company to the danger of crimes relevant to the Decree being committed, including a description of any new "sensitive" activities identified;
    - always in compliance with the terms and procedures set forth in the disciplinary system adopted by the Company in accordance with the Decree, the indication of the behaviors ascertained and found not to be in line with the Model;
  - c) the account of reports received, including what has been directly encountered, regarding alleged violations of the provisions of this Model, the prevention protocols and related implementation procedures, and the outcome of the consequent checks carried out;
  - d) information regarding the possible committing of crimes relevant to the Decree;
  - e) disciplinary measures and any sanctions applied by the Company, with reference to violations of the provisions of this Model, prevention protocols and related implementation procedures;
  - f) an overall assessment of the functioning and effectiveness of the Model with any proposals for additions, corrections or changes;

- g) the reporting of any changes in the regulatory framework and/or significant changes in the internal structure of the Company that require an update of the Model;
- h) the statement of expenses incurred.

Meetings with corporate bodies, to which the Supervisory Board reports, must be documented.

### 4.3 Disclosure to the Supervisory Board

As far as general *reporting* to the Supervisory Board is concerned, it must take place in a structured form and must cover:

1) The following *reports*, produced on a semi-annual basis:

- informative summary *report* of the main activities carried out for the purpose of prevention and protection from risks in the workplace (reports received, findings following inspections, recorded accidents and other occurrences, minutes of the periodic meeting) and the effectiveness and adequacy of the OSH system and the management measures taken;
- *report* of purchase orders entered into the accounting system and approved in the semester of reference with evidence of the value of the order, the name of the supplier and the cost allocation accounting account, as well as those conferred through direct contracting;
- list of signed consulting assignments with evidence of those awarded through direct contracting;
- list of donations, contributions and gifts as well as entertainment expenses exceeding the "modest value" qualified in the company's documentation (recipient, amount, date of payment);
- list of hires, and related selection process, including any indication of hires made extra-budgetary;
- list of new issues of corporate provisions (models, directives, regulations, procedures, organizational charts, delegations of authority, powers, etc.) related to the sensitive activities indicated in the Model;
- list of pending court cases and arbitrations;

2) The following disclosures, produced upon the occurrence of the events listed below:

- DPO *reports* on any cybersecurity breaches ("data breaches");
- *report* by the DPO on how the Data Controller processes personal data, including the profile of security measures taken and appropriate to the level of risk;
- outcomes of inspections/audits by public entities (Labor Inspectorate, VV.F, INAIL, ASL, local authorities, Guardia di Finanza, etc.);
- list of settlement agreements in the face of litigation or legal actions activated;
- measures and/or news from judicial police organs, or any other authority, from which it can be inferred that investigations are being carried out, even against unknown

persons, for the crimes covered by Legislative Decree 231/2001 and which may involve the company;

- requests for legal assistance forwarded by directors, managers and/or other employees in case of initiation of legal proceedings against them and in relation to offenses under Legislative Decree 231/2001, unless expressly prohibited by the judicial authority;
- reports prepared by the heads of Internal Audit, Compliance, Management Control or other corporate functions as part of their control activities and from which facts, acts, events or omissions with critical profiles with respect to compliance with the rules and provisions of the Model could emerge;
- news of disciplinary proceedings carried out and any sanctions imposed (including measures taken against employees) or of the orders dismissing such proceedings with the reasons for them;
- reports prepared by the Manager in charge of drafting corporate accounting documents *pursuant to* Law 262/05 from which facts, acts, events or omissions with critical profiles may emerge with respect to compliance with the provisions of the Decree, the provisions of Model 231 and the procedures;
- outcomes of resolutions of corporate bodies that may result in changes in the functionality and articulation of the Model (e.g., changes in organizational structure, changes in governance, and changes in business lines);
- any other act or documents with profiles of criticality with respect to compliance with the rules of the Decree or the provisions of the Model;
- any other information that, although not included in the above list, is relevant to the proper and complete supervision and updating of the Model.

Within the company, in addition to the documentation prescribed in the individual parts of the Model, any information, including from third parties and pertaining to the implementation of the Model itself in the areas of activity at risk, must be brought to the attention of the Supervisory Board. In particular, members of corporate bodies, employees and third parties must transmit to the Supervisory Board any information pertaining to presumed violations of procedures that could facilitate the commission of crimes in relation to the activities of TINEXTA S.p.A. or conduct not in line with the rules of conduct adopted by the company itself. For this purpose, the reporter must submit substantiated reports<sup>2</sup> of alleged misconduct that are based on precise and consistent facts<sup>3</sup>.

The Company, in accordance with the provisions of the whistleblowing regulations, has established the following reporting channels:

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<sup>2</sup> A substantiated report is defined as a report that contains a sufficient degree of detail to enable, at least in the abstract, the Functions/Subjects involved in the management of reports to identify elements that are useful or decisive for the purposes of verifying the merits of the report itself (e.g., type of offense committed, reference period, causes and purposes of the offense, persons/Company Functions involved, anomalies found in the internal control system, etc.).

<sup>3</sup> Elements (or clues) are defined as precise when they are not susceptible to different interpretations and concordant when several elements necessarily converge in the same direction.

- 1) With reference to reports also made by "third parties," the Company has arranged:
  - the e-mail box: opened, by the Supervisory Board, on a domain not owned by TINEXTA S.p.A., and published on the Company's website;
  - priority mail with the marking in Italian indicating that it is confidential "RISERVATO" on the envelope addressed to the Supervisory Board: Organismo di Vigilanza, c/o TINEXTA S.p.A. - Piazza Sallustio, 9, 00187 - Rome;
- 2) with reference, on the other hand, to the dedicated whistleblowing channel, the Company has formalized an operating procedure that defines the steps to be followed to make a report through the "Comunica Whistleblowing" platform accessible from the website:

[https://digitalplatform.unionefiduciaria.it/whistleblowing/default\\_new4.asp](https://digitalplatform.unionefiduciaria.it/whistleblowing/default_new4.asp)

Through this reporting system, the Company guarantees, by means of information technology, the confidentiality of the identity of the reporter.

The SB evaluates the reports received and determines any initiative, hearing, if necessary, the author of the report and/or the person responsible for the alleged violation and/or any other person it deems useful, giving reasons in writing for any conclusions reached. Specifically, reports received through the above channels are handled by the SB, which makes an initial assessment of the report in order to:

- ascertain that it is within the scope of the SB's responsibility;
- verify that it is sufficiently circumstantial to proceed to further investigating it.

If the report has the above characteristics, the SB will initiate the investigation activities, otherwise, it will file the report with a brief explanatory note. In particular:

- Investigative activity: the SB discretionally and under its own responsibility evaluates the report in order to assess the need to carry out specific investigations to ascertain the facts reported therein. This need is determined on the basis of the following elements: (i) information provided with the report; (ii) current procedures in place pertaining to the reported facts; (iii) previous reports/audits having the same subject matter and already reviewed.
- Investigation activities: the SB initiates ad hoc audits (investigation activities), possibly in a confidential manner, depending on the subject of the report. Any investigation activity is conducted through the support of the relevant functions or external parties and in compliance with all applicable regulations to protect both the reporting party and any parties involved in the audits. If the SB determines that it does not need to conduct further verification, it drafts a brief note explaining the analysis conducted and files the report.
- Corrective measures: if the investigation finds the need for corrective action, the SB will request implementation from the relevant functions.

The SB shall establish a register of reports, containing details of the reports received, the persons responsible for them, and any sanctions imposed on them.

In order to promote the circulation and knowledge by Group companies of the methodology and tools for implementing the Model, the Supervisory Board of Tinexta S.p.A. meets periodically with the Supervisory Boards of subsidiaries. These meetings

are dedicated to examining and sharing significant experiences gained.

Meetings take place at least annually. The schedule of meetings is defined by the Supervisory Board of Tinexta S.p.A. in sharing with the Supervisory Boards of the subsidiaries. The convocation is made by the chairman of the Supervisory Board of Tinexta S.p.A. and is sent to the interested parties by e-mail at least fifteen days before the meeting.

#### **4.4 Collection and storage of information**

All information, reports, reports provided for in the Model are kept by the Supervisory Board in a special file (computer or paper).

# 5. DISCIPLINARY AND PENALTY SYSTEM

## 5.1 General principles

The effective implementation of the Model is also ensured by the provision and preparation, in TINEXTA, of an adequate disciplinary and penalty system for the violation of the rules of conduct imposed by the aforementioned Model for the purpose of prevention of the offenses referred to in the Decree, and, in general, of internal procedures (see Article 6, paragraph two, letter e, Article 7, paragraph four, letter b).

The application of disciplinary sanctions is irrespective of the actual committing of a crime and, therefore, the establishment and outcome of any criminal proceedings.

The rules of conduct imposed by the Model are, in fact, assumed by the company in full autonomy, for the purpose of the best compliance with the regulatory precept that is incumbent on the company itself.

Disciplinary sanctions may therefore be applied by the Company to any violation of this Model and the Group Code of Ethics, regardless of the commission of a crime and the conduct and outcome of a criminal trial initiated by the Judicial Authority.

Violation of individual provisions of this Model and the Group Code of Ethics always constitute a disciplinary offense.

In any case, the Supervisory Board must be informed of the proceedings for the imposition of disciplinary sanctions or the possible dismissal.

TINEXTA S.p.A. takes care of informing all the above-mentioned subjects, from the very beginning of their employment relationship, about the existence and content of this sanction system.

## 5.2 Sanctionable conduct: basic categories

Actions taken in violation of the Group Code of Ethics, the Model and internal operating procedures and failure to comply and any directions and prescriptions coming from the Supervisory Board are punishable.

Sanctionable violations can be divided into four basic categories according to an ascending order of severity:

- violations not related to Sensitive Activities;
- violations related to Sensitive Activities;
- violations that are suitable to integrate only the fact (objective element) of one of the crimes for which the administrative liability of legal persons is provided for;
- violations aimed at the commission of crimes provided for in Decree 231/2001 or that, in any case, entail the possibility of assigning administrative responsibility to the Company.

By way of example, the following constitute sanctionable conduct:

- failure to comply with procedures prescribed in the Model and/or referred to therein;
- failure to comply with disclosure requirements prescribed in the control system;
- the omission or untrue documentation of transactions in accordance with the principle of transparency;
- the omission of controls by responsible parties;
- unexcused failure to comply with disclosure requirements;
- the adoption of any act circumventing the control systems;
- the adoption of conduct that exposes the Company to the sanctions provided for in Leg. Decree 231/2001;
- violations of the whistleblower protection measures referred to in Section 4.2. above, as well as the execution, intentionally or with gross negligence, of reports that prove to be unfounded.

### 5.3 Subjects

All employees, Managers, Directors and Collaborators of TINEXTA S.p.A., as well as all those who have contractual relations with the company, by virtue of special contractual clauses, are subject to the system of sanctions and disciplinary measures set forth in this Model.

If one or more employees of a Group company who are - as a result of the stipulation of a contractual agreement - seconded to TINEXTA S.P.A. carry out their work at the Company, these persons are required to comply with the provisions of the Group Code of Ethics and this Model.

### 5.4 Model violations and related penalties

TINEXTA S.p.A. has drawn up, in accordance with current regulations and the principle of typicality of violations and sanctions, the behavioral rules contained in the Model and the Group's Code of Ethics, the violation of which constitutes a disciplinary offense, as well as the applicable sanctions, proportionate to the seriousness of the violations.

It is deemed appropriate to refer to the Group Code of Ethics, in which the possible violations posed by the employee and the corresponding sanctions that can be imposed are listed.

This is without prejudice to the right of TINEXTA S.p.A. to claim compensation for damages resulting from the violation of the Model, which will be commensurate:

1. to the employee's level of autonomy;
2. to the severity of the consequences of the violation, i.e., the possible implications for Leg. Decree 231/01;
3. to the level of intentionality of the behavior;
4. to the possible presence of previous disciplinary sanctions imposed.

In accordance with the provisions of Article 6, Paragraph 2-bis, Leg. Decree. 231/01 and subsequent amendments and supplements in the case of:

- (i) direct or indirect acts of retaliation or discrimination against the reporter for reasons related, directly or indirectly, to the Reporting;
  - (ii) violation, by the body assigned to receive and/or handle the Report, of the obligations of confidentiality of the identity of the reporter;
  - (iii) failure of the body delegated to receive and/or handle the Report to activate the necessary checks aimed at assessing the merits of the facts that are the subject of the Report;
  - (iv) making, with malice or gross negligence, unfounded Reports,
- the disciplinary measures set forth in the following paragraphs will be applied against the person who has carried out even one of the above-mentioned cases according to the relevant company position held.

The person responsible for initiating and conducting the disciplinary proceedings is the Human Resources and Organization Structure, which must keep the Body constantly informed of the progress of the proceedings, the justifications given, the outcome and any other information that may be of interest to the said Body.

## **5.5 Measures towards employees**

Employees of TINEXTA must comply with the obligations set forth in Article 2104 of the Civil Code, obligations of which this Model and the Code of Ethics adopted by the Group, represent an integral part.

It is worth noting that employees include those with non-management qualifications who are subject to the CCNL (National Collective Bargaining Agreement) for Metalworkers. For non-management level employees, the sanctions that can be imposed, in accordance with the provisions of Article 7 of Law 300/1970 (the Workers' Statute) and any applicable special regulations are those provided for by law, as well as by the sanctions apparatus of labor contracts.

Specifically, the aforementioned CCNL (National Collective Bargaining Agreement) provides for the following measures depending on the severity of violations:

- 1) verbal warning;
- 2) written warning;
- 3) fine;
- 4) suspension;
- 5) dismissal.

As soon as knowledge of sanctioning conduct (reported as examples in par. 5.2.) TINEXTA promotes the disciplinary action aimed at determining the violation. Accordingly, a written notice of the charge will be issued to the employee, who will be given adequate time to reply in order to allow for an adequate exercise of the right of defense.

It seems appropriate to point out that it is necessary to comply with the provisions and guarantees set forth in the aforementioned Article 7 of the Workers' Statute, which, as mentioned, should be understood as an integral part of this Model.

## **5.6 Measures against managers**

Individuals with executive status are subject to the National Regulatory and Economic Contract for Industry Executives of Confindustria and the Executive Contract for Executives of Service, Distribution and Service Companies.

In case of violation of the Model or the Group Code of Ethics by managers, the Company will take the most appropriate measures against those responsible in accordance with the regulations.

In the event that the violation breaks the fiduciary relationship between TINEXTA S.p.A. and the manager, the penalty is dismissal for just cause.

## **5.7 Measures against directors and auditors**

In the event of a violation of the Model or the Group Code of Ethics by a member of the Board of Directors, the Supervisory Board shall proceed to immediately notify the entire Board of Directors and the Board of Statutory Auditors, expressing an opinion on the seriousness of the violation. The Board of Directors, having heard the opinion of the Board of Statutory Auditors, is competent to take appropriate measures, up to and including, in cases of serious violations, calling a shareholders' meeting, in order to expose to that body the facts ascertained and adopt those resolutions that are deemed necessary.

The member or members of the Board whose infraction is being discussed will be required to abstain from the relevant deliberations.

If violations are committed by so many members of the Board of Directors that the Body at issue is prevented from passing resolutions, the Supervisory Board must immediately notify the Board of Statutory Auditors so that it can take action in accordance with the law, in particular convening the Shareholders' Meeting to take the necessary measures.

In the event of a violation of the Model or the Group Code of Ethics by a member of the Board of Statutory Auditors, the Supervisory Board shall proceed to immediately notify the entire Board of Statutory Auditors and the Board of Directors, expressing an opinion on the seriousness of the violation.

The Board, having heard the opinion of the Board of Directors, will take the appropriate measures, in accordance with current regulations, and in cases of serious violations, will convene the Shareholders' Meeting in order to expose to that body the facts ascertained and to adopt the resolutions that are deemed necessary.

If violations are committed by more than one member of the Board of Statutory Auditors, the Supervisory Board shall immediately and directly notify the Board of Directors so that it may take action in accordance with the law, in particular convening the Shareholders' Meeting to take the necessary measures.

## **5.8 Measures towards other recipients**

Violation by consultants, collaborators and business partners of the provisions of the

Group Code of Ethics applicable to them is sanctioned in accordance with the relevant contractual clauses.

It is understood that all external parties having contractual relations with TINEXTA S.p.A. must undertake in writing, upon signing the contract, to comply with the Group Code of Ethics.

# 6. COMMUNICATION AND STAFF TRAINING

## 6.1 Training and circulation of the Model

The Company, in order to effectively implement the Model, ensures proper dissemination of its contents and principles within and outside its organization.

The Company's goal is to communicate the contents and principles of the Model also to individuals who, although not formally qualified as employees, work - even on an occasional basis - to achieve the Company's objectives by virtue of contractual relationships.

The Company, in fact, intends:

- to determine, in all those working in its name and on its behalf in "sensitive" activities, the awareness that they might incur, in the event of violation of the provisions set forth therein, an offense liable to sanctions;
- to inform all those working in any capacity in its name, on its behalf or otherwise in its interest that violation of the prescriptions contained in the Model will result in the application of appropriate sanctions or termination of the contractual relationship;
- to reiterate that the Company does not tolerate unlawful conduct of any kind and regardless of any purpose, since such conduct (even if the Company were ostensibly in a position to take advantage of it) is in any case contrary to the ethical principles to which the Company intends to adhere.

Training activities aimed at disseminating knowledge of the regulations set forth in Leg. Decree 231/2001 are differentiated, in content and delivery methods, according to the qualification of the recipients, the risk level of the area in which they operate, and whether or not the recipients have functions of representation of the Company.

TINEXTA S.p.A. takes care of the adoption and implementation of an adequate level of training through appropriate means of circulation and, in particular, through:

- corporate meetings;
- corporate intranet (continuously updated);
- e-mail to employees;
- drawing up of questionnaires to verify the training effectiveness achieved.

Training should focus on complete knowledge and understanding of the following areas:

- Leg. Decree. 231/2001: the general principles, the offenses provided for (including those under Law 146/2006) and the penalties applicable to the Company;
- the principles of behavior contained in the Model and the Group Code of Ethics;
- the powers of the Supervisory Board, as well as the reporting obligations to it;
- the disciplinary system;

- the system of reporting wrongdoing (so-called whistleblowing).

In some cases, training and information courses may also be held for management/function officers, each of whom will be responsible for the subsequent circulation of this Model within the organizational structure of reference, as well as for the implementation, for the aspects within his or her competence, of the rules underlying them.

Based on what is stipulated in this Model, the Supervisory Board, monitors the execution of the training and information plan.

Participation in training activities is an obligation and is formalized by signing the attendance registration form (or registration of access to e-learning type training modules). The names of trained personnel are entered into a database by the Human Resources and Organization Structure.

## **6.2 Members of corporate bodies, employees, managers and executives**

The Supervisory Board promotes through the preparation of special plans communicated to the Board of Directors and implemented by the Company, training and information activities on the Model.

The circulation of the Model and the information of personnel regarding the content of Leg. Decree 231/2001 and their obligations in relation to its implementation are constantly carried out through the various tools available to TINEXTA.

Training and information activities concern all personnel, including management personnel, and include, in addition to specific information at the time of hiring, the performance of additional activities deemed necessary to ensure the proper application of the provisions set forth in Leg. Decree 231/2001.

The adoption of the Model and its subsequent additions or changes of substantial importance are communicated to all Employees, Suppliers, Collaborators and Corporate Bodies.

New hires are given an information set, which contains the Group Code of Ethics and the Organization, Management and Control Model so as to ensure that they have the knowledge deemed as paramount for the company.

## **6.3 Other Recipients**

The activity of communicating the contents and principles of the Model must also be addressed to third parties under a contractually regulated collaborative relationship with the Company with particular reference to those operating within the scope of activities deemed sensitive under Leg. 231/2001.